

FACTS **WHAT DOES RESIDENTIAL BANCORP DO WITH YOUR PERSONAL INFORMATION?**

Why? Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What? The types of personal information we collect, and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Credit history and credit scores

When you are **no longer** our customer, we continue to share your information as described in this notice.

Why? Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

How? All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons **RESIDENTIAL BANCORP** chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does Residential Bancorp share? | Can you limit this sharing? |
|---|---------------------------------|-----------------------------|
| For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes - to offer our products and services to you | Yes | No |
| For joint marketing with other financial companies | No | We don't share |
| For our affiliates' everyday business purposes - information about your transactions and experiences | No | We don't share |
| For our affiliates' everyday business purposes - information about your creditworthiness | No | We don't share |
| For non-affiliates to market to you | No | We don't share |

Questions? Call toll-free 888-329-8518, Email Compliance@bancorp.com or Write to Compliance Department, Residential Bancorp, 22632 Golden Springs Dr., Ste. 200, Diamond Bar, CA 91765

| What we do | |
|--|---|
| How does RESIDENTIAL BANCORP protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. |
| How does RESIDENTIAL BANCORP Collect my personal information? | We collect your personal information, for example, when you: <ul style="list-style-type: none"> ▪ Apply for a loan or Give us your income information ▪ Give us your employment history or Give us your contact information ▪ Show your driver's license |
| Why can't I limit all sharing? | Federal law gives you the right to limit only: <ul style="list-style-type: none"> ▪ Sharing for affiliates' everyday business purposes - information about your credit worthiness ▪ Affiliates from using your information to market to you sharing for non-affiliates to market to you ▪ State laws and individual companies may give you additional rights to limit sharing. |

| Definitions | |
|------------------------|---|
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. The RESIDENTIAL BANCORP does not have an affiliate company. |
| Non-affiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. RESIDENTIAL BANCORP does not share with non-affiliates so they can market to you. |
| Joint Marketing | A formal agreement between non-affiliated financial companies that together market financial products or services to you. RESIDENTIAL BANCORP doesn't jointly market. |